



CERTIFICADO

Núm.

EC-3714/08

LGAI Technological Center, S.A.

certifica que el sistema de calidad de la organización:

ISIS INGENIERIA Y SISTEMAS, S.L.

C/ Groenlandia, 4 - Centro Comercial Perales, El Carmen, local 2,12
E-28900 GETAFE, Madrid

para las actividades de:

Asesoría Informática para el transporte (diseño, fabricación y asistencia técnica sobre los equipos ticketing),



es conforme con los requisitos de la norma **ISO 9001:2008**

Este certificado es válido hasta el 25 de julio de 2011

Cerdanyola del Vallès, 10 de julio de 2009

Modificación de la certificación inicial de fecha 25 de julio de 2008

Director General

Ramon Capellades i Font

Director Técnico Certificación Sistemas

Miquel Sitjes Cabanas

El presente certificado se considerará válido siempre que se cumplan todas las condiciones del contrato del cual este certificado forma parte.

LGAI Technological Center, S.A. Campus U.A.B., s/n, 08193 Bellaterra, Barcelona

Ed. 1

QUALITY POLITICS

In ISIS ENGINEERING AND SYSTEMS we understand that the quality of our equipments and services is a right of the client and as such, fix our aims in the flexibility, the proximity, the innovation, the technical knowledge, the quality and the service. This philosophy has stimulated us to the adoption of a model of management, certified according to the ISO norm 9001, and to the implantation of a Quality politics, which is sustained in the following premises:

- 1. To know and to satisfy the needs and expectations of our clients.**
- 2. To manage and to control effectively our processes to come to be competitive for our relation Quality - Price.**
- 3. To report to the client and to attend of the same one, with the best possible velocity, to the incidents that could take place in the service.**
- 4. To establish annually a few aims(lenses) of quality, measurable and cuantificables, and to proceed to the follow-up of the same ones.**
- 5. To arouse, to motivate, and to involve to our personnel, with his contributions, in the attainment of the constant improvement.**
- 6. To try at all time the well-being and evolution of our personnel with an environment of sure work and continued training.**
- 7. To promote the creation of stable employment and of quality and persons integrate with disability that adecuen to our aims.**
- 8. To establish with our suppliers the best criteria of possible quality and to inform them about our need of constant innovation.**
- 9. To communicate to the whole ISIS's personnel our Politics(Policy) of Quality.**
- 10. To establish all the means and necessary resources to implement this politics.**

Lydia Zarceño Quiralte

Manager